



## Beebe Laboratory Resources For Your Practice

### Laboratory Collection Manual — An Online Resource for Your Practice

Our online manual helps you identify the right test for the needs of your patients. Tests are searchable by name, availability, specimen collection requirements and more. In addition to the many tests offered by the Beebe Laboratory, our reference laboratory partnership with Mayo enables us to offer over 3000 advanced diagnostic and newly developed tests. You will also find links to order requisition forms, technical updates, specimen handling protocols and collection information for your patients (in English and Spanish), MCE application information and more. You can access the manual via the lab services page on the Beebe Healthcare website, as well as accessing [beebemedicalcenter.testcatalog.org](http://beebemedicalcenter.testcatalog.org).

### Beebe Laboratory Courier Service & Medical Courier Elite (MCE)

Beebe Laboratory Couriers use the Medical Courier Elite (MCE) application to create, maintain and troubleshoot driver routes and provider office visits as well as measure specimen volumes. The courier team provides daily scheduled specimen pick-ups from area providers multiple times each day Monday through Friday, with limited service on Saturdays. Upon request couriers deliver requested supplies and materials to ensure proper transport and processing of specimens from your office to our laboratory. If your practice is not receiving daily routine stops and you require a courier visit, please call Client Services to request a dispatch to the office. The Client Service team will notify a driver in your area of the additional stop. Any questions or concerns related to an upcoming courier stop, or if your practice would like to have access to the MCE application, please contact **Beebe Laboratory Client Services at 302-645-3241**.

### Beebe Laboratory Client Services

Client Service Specialists are a direct link to area provider offices. They are a resource for laboratory order processing, results and billing inquiries. Representatives can be reached Monday through Friday from 7:00 am to 5:00 pm. Client Services can be reached at **302-645-3241**.

### Scheduling Appointments for Laboratory Tests

Beebe Schedulers will help your patients navigate convenient locations, availability and safety preparedness. Patients have the option to schedule their laboratory testing or they can conveniently walk-in to one of our 7 Express Laboratory locations throughout Sussex County. Patients will need to bring an order requisition form, insurance card and photo identification when they arrive at their scheduled appointment. Please be sure your patients understand any requirements for fasting or other special instructions. For appointments, patients should call **302-645-3278**.

### Accreditation

Beebe Laboratory is fully accredited and licensed by the College of American Pathologists (CAP), The American Association of Blood Banks (AABB) and certified according to the Clinical Laboratory Improvement Amend-

*Beebe Healthcare Laboratory offers a comprehensive range of clinical laboratory and pathology services. With more than 100 dedicated team members processing over 1.2 million tests annually, we are committed to providing accurate and reliable results along with the highest level of customer service for the providers and patients we serve.*

**For more information call Beebe Laboratory Client Services at 302-645-3241 or go to [beebehealthcare.org/services/lab](http://beebehealthcare.org/services/lab)**