

The Beebe Courier Team is responsible for the transportation of patient specimens from physician offices & clinical facilities throughout Sussex County to our Clinical and Anatomic Pathology Laboratories for processing. Our courier service drivers are trained to safeguard specimen integrity during transportation and utilize a barcode scanning system to document all pick up and drop off times.

The couriers are also responsible for the delivery of laboratory supplies for use in the care of your patient as well as ensure proper collection and packaging of your patient's samples for transport. *Supply request forms are located on the Beebe Healthcare Laboratory Test Catalog and should be submitted to Client Services for order fulfillment.

Routine and STAT services are provided at no charge. Specific courier times can be arranged for routine services Monday thru Friday with limited service on Saturday.

- ◆ Do you have a specimen in need of transport to the Laboratory?
 - ◆ Please contact **Client Services** or access **Medical Courier Elite (MCE)** through the Test Catalog to request a courier dispatch to your location.
 - ◆ Specimens may also be dropped off 24/7 at the Margaret H. Rollins Lewes Campus Hospital Laboratory in Lewes.

CONTACT US: LABORATORY CLIENT SERVICES DEPARTMENT

PH: 302-645-3241

FX: 302-644-3338

EMAIL: LabClientServices@beebehealthcare.org

TEST CATALOG WEBSITE: <https://beebehospitalcenter.testcatalog.org>

Questions regarding laboratory testing, specimen collection requirements, turnaround times, courier services, supplies or any other service questions may be directed to Client Services, Monday—Friday, 7:00 a.m. to 5:00 p.m.

If you require information about a lab test, our representatives may be able to refer your technical questions to an appropriate lab scientist or pathologist if necessary. Outside of normal business hours, our laboratory technical staff is available 24/7 to provide assistance.

If you would like to set up routine courier service or establish a login for the MCE application please contact the **Laboratory Outreach Liaison at (302) 470-7466.**