



Routes	Weekday Schedule	Courier
<p>Route #1 Lewes & Rehoboth Beach</p>	<p>8 am to 3 pm</p>	<p>Rick Cell: 302-249-9155</p>
<p>Route #2 Georgetown, Long Neck Milford, Millsboro, Milton Millville/Bethany Beach & Rehoboth Beach</p>	<p>9 am to 4 pm</p>	<p>Elina Cell: 302-381-7288</p>
<p>Route #3 Georgetown, Long Neck Millsboro, Milton Millville/Bethany Beach Rehoboth Beach & Lewes</p>	<p>10 am to 6 pm</p>	<p>Frank Cell: 302-249-9154</p>

For questions or concerns about your pick-up or if you have not reached a courier call:
Beebe Healthcare Laboratory Client Services at 302-645-3241

TIPS FOR MAKING THE MOST OF OUR COURIER SERVICE

- We provide regularly scheduled specimen pick-ups Monday through Friday, with limited service on Saturdays.
- Regularly scheduled pick-ups can be established or you may call us on an as-needed basis. Cut-off times for each route are in place to ensure proper transport, handling and processing.
- Couriers can be reached by cell or text. Provide your practice name, address and call back information, along with any special instructions.
- **Pagers are currently being phased out so please use the above cell numbers to contact us. Assigned drivers may vary, but cell numbers stay with each route.**
- If a courier has not responded, please call Beebe Laboratory Client Services at 302-645-3241 to confirm your request was received and a courier is on their way to your office.
- If you have an end of day specimen and it is past our last pick-up time, contact us so we can retrieve it the next morning. Be sure the specimen meets collection guidelines for time, temperature, etc.
- Specimens may also be dropped-off 24/7 at our Lewes Campus Laboratory or our South Coastal Health Campus Laboratory. Specimens are also accepted during regular operating hours at any of our Lab Express locations. Incomplete, mislabeled or delayed specimens will not be accepted without reconciling discrepancies which can delay patient care and treatment.
- Upon request couriers can provide supplies, order requisition forms and materials to ensure proper transportation of your specimens to our laboratory
- Please consult us for specimen collection requirements. We encourage you to use our online **Laboratory Collection Manual** to browse tests alphabetically for collection information and requirements. It can be found at www.beebemedicalcenter.testcatalog.org