

Laboratory Collection Manual — An Online Resource for Your Practice

Our online manual helps you identify the right test for the needs of your patients. Tests are searchable by name, availability, specimen collection requirements and more. In addition to the many tests offered by the Beebe Laboratory, our reference laboratory partnership with Mayo enables us to offer over 3000 advanced diagnostic and newly developed tests. You will also find links to order requisition forms, technical updates, specimen handling protocols and collection information for your patients (in English and Spanish) and more. You can access the manual via the lab services page on the Beebe Healthcare website, or go beebemedicalcenter.testcatalog.org.

Beebe Laboratory Courier Service

Beebe Laboratory Couriers provide regularly scheduled specimen pick-ups from your practice multiple times each day Monday through Friday, with limited service on Saturdays. Upon request couriers can provide supplies, order requisition forms and materials to ensure proper transport and processing of specimens from your office to our laboratory. In order to serve you better, we can establish regularly scheduled pick-up times. If you have questions or concerns feel free to call the courier route driver who covers your area. If a driver has not responded to your call and you wish to confirm they are in route, please contact **Beebe Laboratory Client Services at 302-645-3241**.

Beebe Laboratory Client Services

Client Service Specialists are a direct link to area provider offices. They are a resource for laboratory order processing, results and billing inquiries. Representatives can be reached Monday through Friday from 7:00 am to 5:00 pm and Saturdays from 8 am to Noon. Client Services can be reached at **302-645-3241**.

Scheduling Appointments for Laboratory Tests

Beebe Schedulers will help your patients navigate convenient locations, availability and safety preparedness. In accordance with Covid-19 pandemic safety precautions, all tests must be scheduled in advance. Walk-In appointments are not available. Patients will need to bring an order requisition form, insurance card and photo identification when they arrive at their scheduled appointment. Please be sure your patients understand any requirements for fasting or other special instructions. For appointments, patients should call **302-645-3278 and select option 8**.

Accreditation

Beebe Laboratory is fully accredited and licensed by the College of American Pathologists (CAP), The American Association of Blood Banks (AABB) and certified according to the Clinical Laboratory Improvement Amendments (CLIA).

Beebe Healthcare Laboratory offers a comprehensive range of clinical laboratory and pathology services. With more than 100 dedicated team members processing over 1.2 million tests annually, we are committed to providing accurate and reliable results along with the highest level of customer service for the providers and patients we serve.

For more information call Beebe Laboratory Client Services at 302-645-3241 or go to beebehealthcare.org/services/lab